

Battery Powered Doodle Scrub+ & Doodle Mop+ / Chorded Doodle Scrub & Doodle Mop - 1-Year Limited Warranty

Products sold by unauthorized sellers are not covered by manufacturer warranty or support.

Coverage Summary

Square Scrub offers a 1-year limited warranty on the handle and base of the EBG-9 Doodle Scrub Floor Preparation Machine, as well as on the battery and charger. This warranty covers defects in materials and workmanship when used under normal conditions and maintained according to the Square Scrub Maintenance and Operating Instructions.

Warranty Start Date

- Begins on the purchase date by the original end user from an authorized Square Scrub dealer (proof of purchase required).
- If proof of purchase is not available, the warranty starts from the shipment date to the dealer.

Repair & Replacement Terms

- During the 1-year period, parts, labor, and shipping (to and from) are covered by Square Scrub.
- Repairs or replacements are returned using standard ground shipping.
- All repairs (except for the handle switch) must be performed at Square Scrub.
- Any part repaired or replaced under warranty is covered for the remainder of the original warranty period.
- Square Scrub is not responsible for downtime during repair.

Battery & Charger

- The battery and charger are also covered for 1 year for defects in materials or workmanship.
- Damage from misuse, neglect, improper maintenance, wear and tear, or unauthorized repairs is not covered.

What's Not Covered (Disqualifications & Exclusions)

The warranty does not cover:

- Damage from accidents, misuse, transit, or overloading the machine.
- Problems due to lack of maintenance or care (as outlined in the Owner's Manual).
- Minor adjustments not involving part replacement.
- Repairs or modifications made by anyone other than Square Scrub or an authorized service center.
- Doing so voids the warranty for the affected parts or systems.

Items Not Covered

The following parts are considered wear items or are otherwise excluded from the warranty:

- Machine cord
- Rubber isolators
- Cushion hand grip
- Grip face
- Blue Driver Pad (included with machine)
- Eccentric Assembly (includes bearing)

What to Do If You Have a Problem

- Contact your local Square Scrub dealer or call 800-557-6822.
- Only Square Scrub can approve warranty repairs.
- You may be required to return parts for inspection. All returned items must be sent prepaid to a dealer, service center, or the factory.
- Travel time and mileage are not covered for any repairs.

Legal Limitations

- Square Scrub's responsibility is limited to repair or replacement of defective parts.
- This warranty replaces all other remedies, including compensation for incidental or consequential damages.
- There are no other express warranties, and no implied warranties, including any implied warranty of merchantability.

Important: Register Your Machine

Please register your machine on our website within 30 days of purchase to help us provide the best service and performance.

Out-of-Warranty Repairs

After the first year, repairs will be charged a flat fee of \$169, plus the cost of parts and shipping.